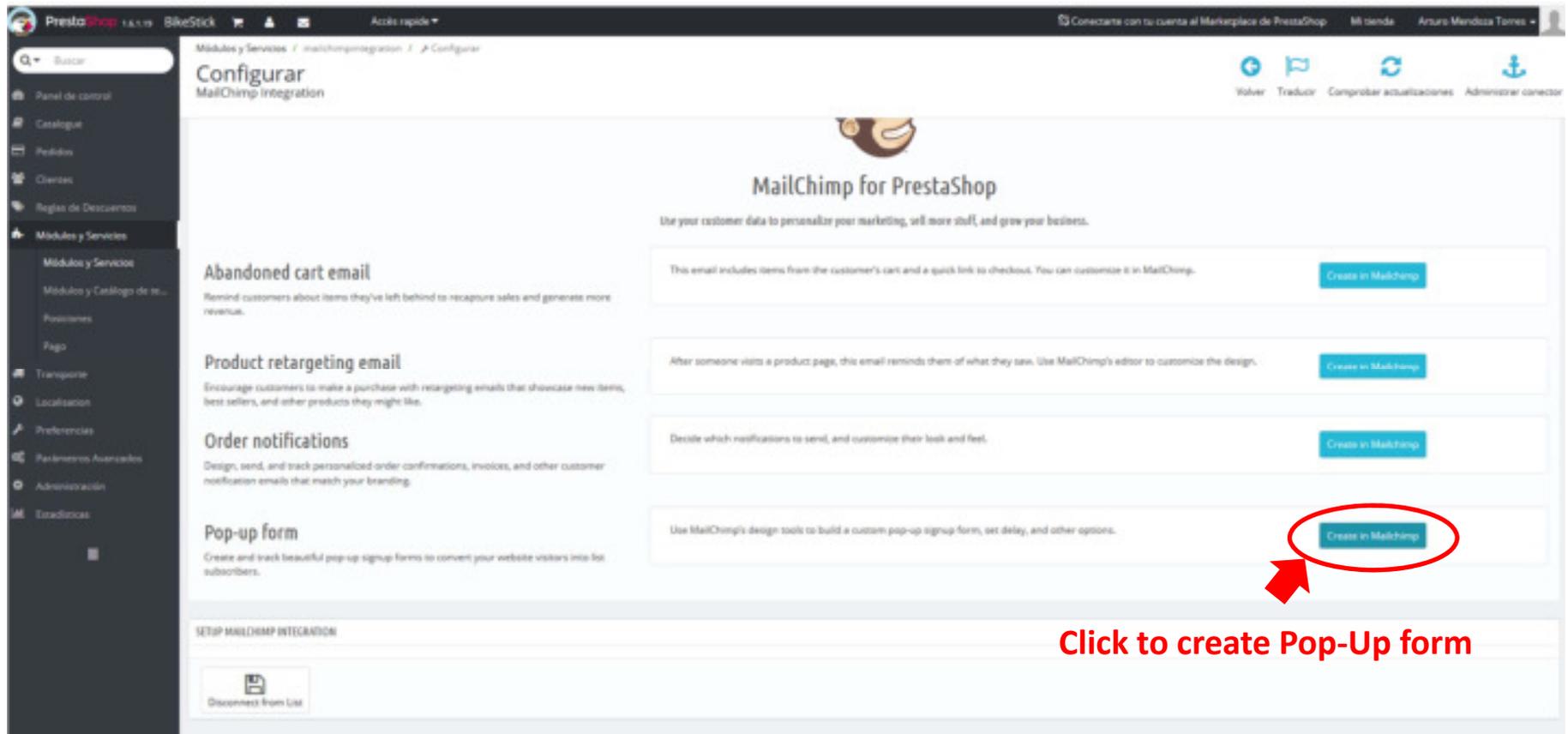


Error Mail Chimp-Prestashop

- 1) I've installed and configured the « Mail Chimp Integration» module in prestahop 1.6.1.19
- 2) Then, I select the list and click «SAVE» to connect it with mail chimp
- 3) If I want to create a Pop-up form by clicking on «Create in Mailchimp» button (fig. 1), the next display appears (fig.2)



Click to create Pop-Up form

Fig.1

THERE ARE MORE

5) If I create the Pop-Up form directly in Mail Chimp and I want to add a product from my store (fig 4.) Mail Chimp doesn't find it. (fig 5.)

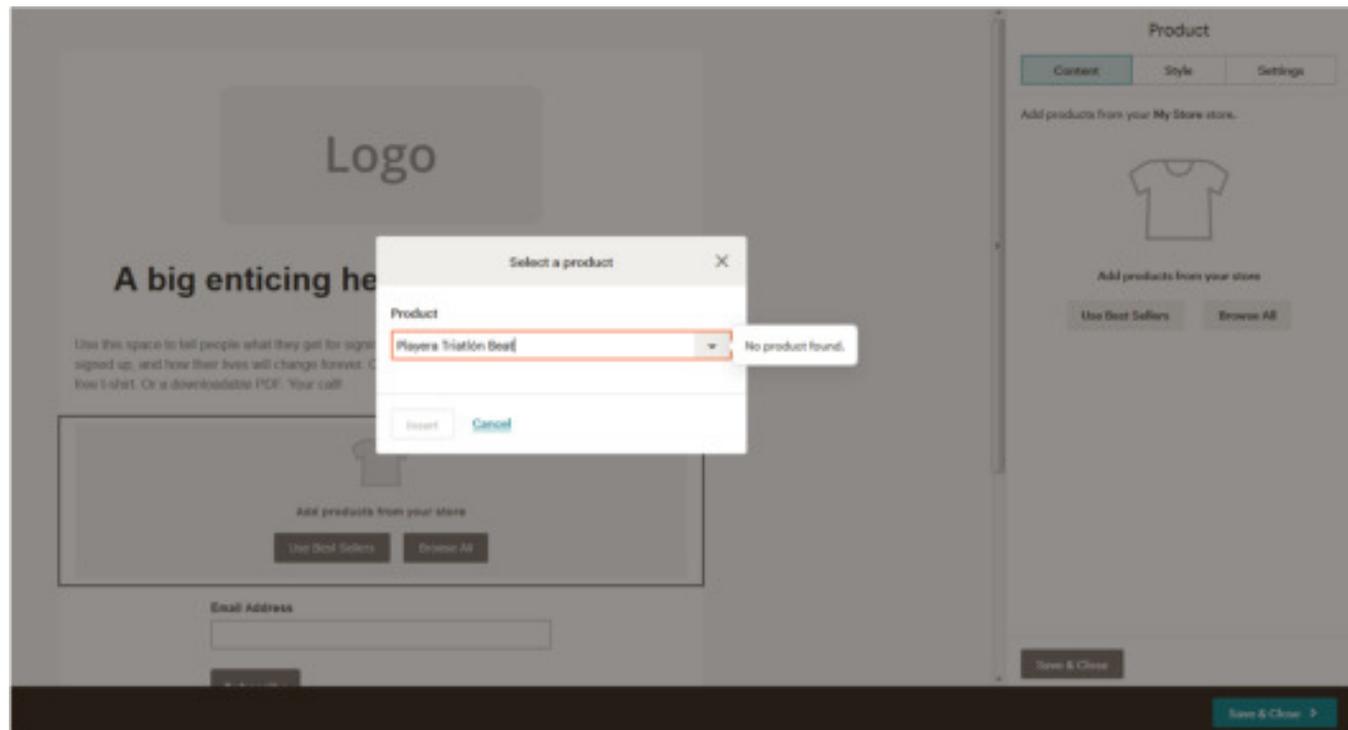
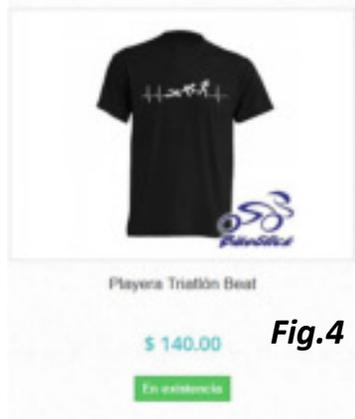


Fig.5

5) Another display says that my e-commerce does not have products (fig. 6), but **YES**, I have. (fig. 7),

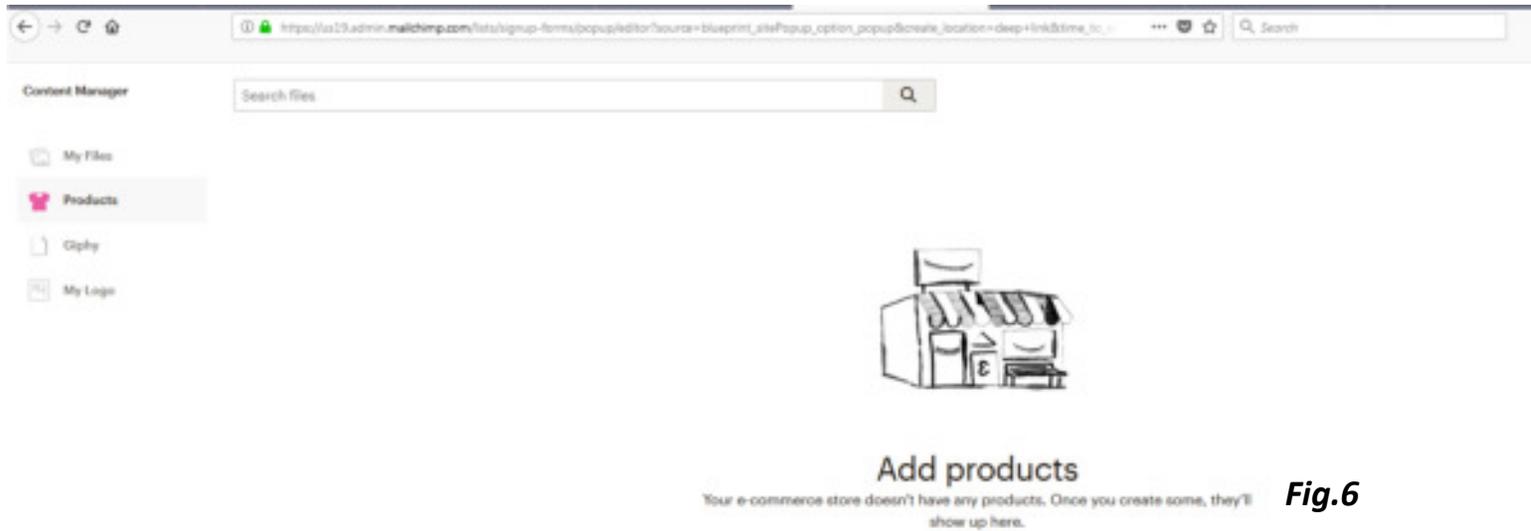


Fig.6

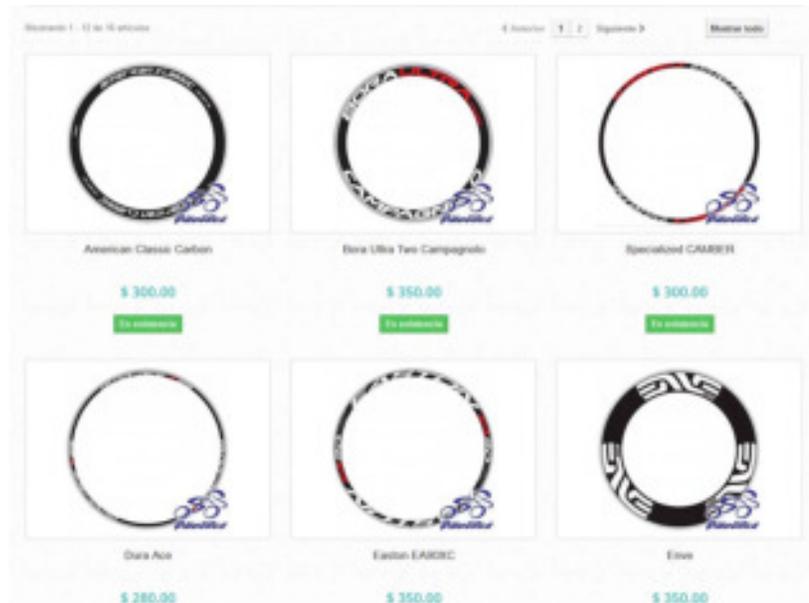


Fig.7

Good Morning, Arturo!

Start your day off right with some account stats and recommendations.

Profile [Create Campaign](#)

Explore Mailchimp



E-commerce
Connect your store
Connect your store to track
campaign revenue and segment
by purchase data.
[Get Started](#)

Campaigns
Free marketing automation for all
Send the right message to the
right people at exactly the right
time—for free.

Campaigns
Send out an auto hello
Welcome your new subscribers by
saying something nice like "Hi!"
[Turn It On](#)

Overview [Activity](#)

E-commerce performance

0 stores connected
\$0.00
Revenue from Mailchimp (7 days)

\$0.00	\$0.00
From Campaigns	From Automations
\$0.00	0
Total store revenue	Orders

Fig.8

If it were not enough

6) The main page shows that no stores are connected (fig 8)*, and gives the chance to connect your store (fig 8)**

Lists [Reports](#)

Connected Sites

Connect Mailchimp to an e-commerce store or website platform to access more advanced marketing tools.

Type to search

All

E-commerce

Website Builder

Custom Website

Event

Big Cartel	BigCommerce	Drupal Commerce	LebanStand
Magento	Magento 2	Miva Merchant	PrestaShop
Shopify	UberCart	Volusion	WooCommerce

Notifications

Profile

Connected Sites Connected
<http://skatekick.com/mc>

Account

Log Out

Click

Fig.9

7) After click on GET STARTED, display next image. (fig. 9)

I do not why it shows that I have a connected site (fig. 9)*

Anyway, as I click on PrestaShop icon the next screen appears (fig. 10)

8) This is the display after click on prestashop icon.

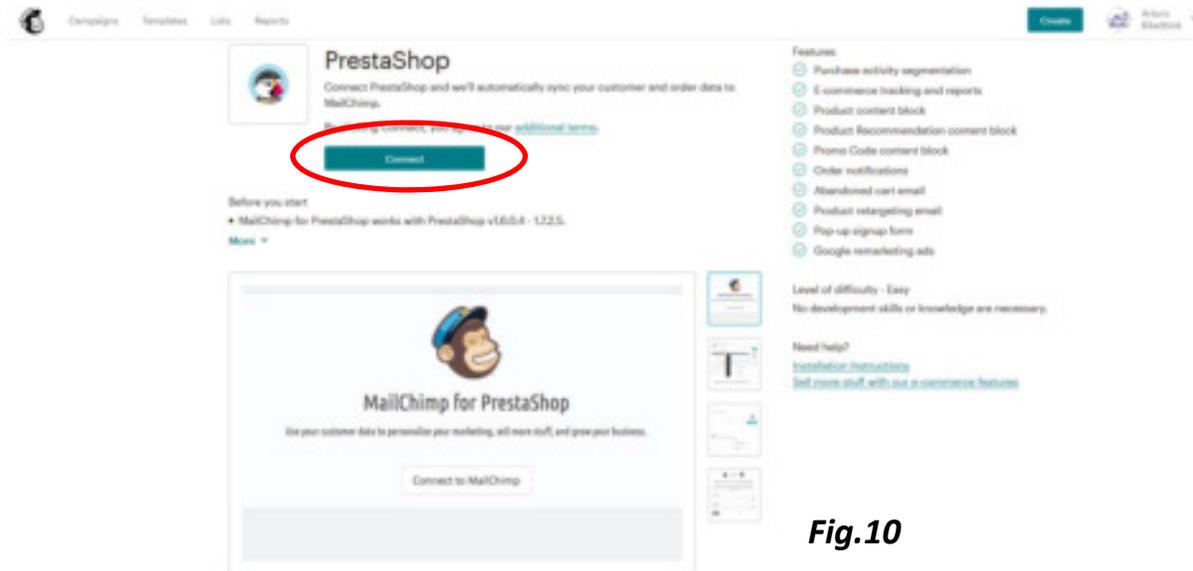


Fig.10

9) After click on Connect, leads me to PrestaShop Addons to download de Mailchimp module. (fig.11)

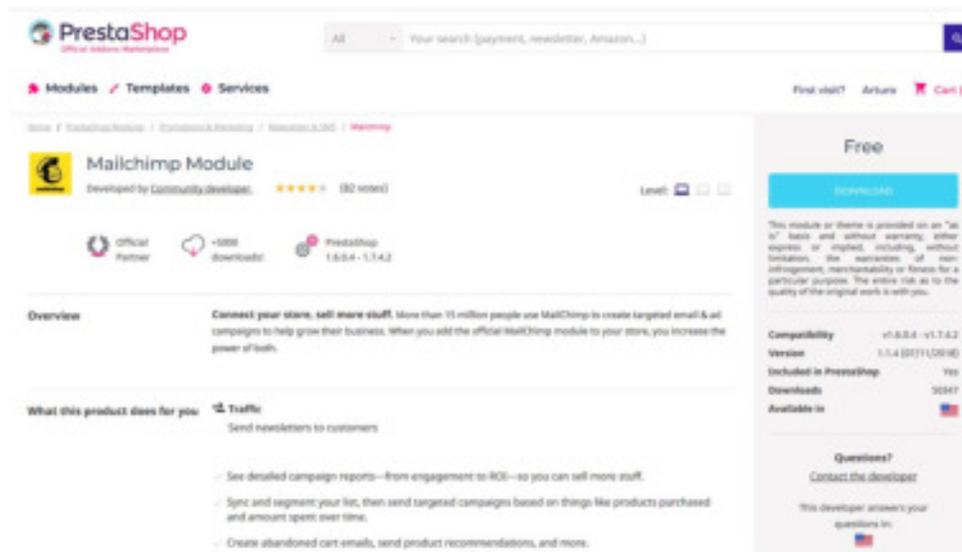


Fig.11

So, I can not get a full integration between mailchimp and my e-commerce. I hope you could help me with this issue.